SAWDUST OCCUPATIONAL THERAPY

SMS Terms of Service

Effective date: October 29, 2026 | Applies to Sawdust Occupational Therapy and Woodchips Pediatric Therapy services operated by Sawdust Occupational Therapy, LLC.

1. SMS program description

By voluntarily opting in to text messages from Sawdust Occupational Therapy, LLC, including communications relating to Woodchips Pediatric Therapy services, you agree to receive SMS messages at the mobile number you provide. Messages may include appointment confirmations and reminders, scheduling or rescheduling discussions, cancellations, office announcements, responses to your inquiries, and other administrative communications relating to requested therapy services.

Text messages are intended primarily for administrative communication, not emergency assistance or detailed clinical consultation. Do not send sensitive medical information by standard SMS unless you have been directed to an approved secure communication method.

2. Consent and eligibility

Consent may be obtained through an optional website form checkbox or another documented opt-in method. Consent to receive SMS is not a condition of receiving therapy services. You represent that you are authorized to use the phone number supplied and, when communicating about a minor, are an authorized parent or guardian or otherwise authorized contact.

3. Message frequency and charges

Message frequency varies depending on appointments, scheduling activity, inquiries, and operational needs. **Message and data rates may apply.** Your wireless carrier is responsible for its own messaging and data charges.

4. Opting out

You can opt out at any time by replying **STOP** to a message from our SMS program. You may receive a final confirmation text. After opting out, we will stop sending messages through that SMS program unless you opt in again. You can still contact the office by telephone.

5. Help and contact

For assistance, reply **HELP** or contact Sawdust Occupational Therapy at **(470) 550-1166**. You may also visit **https://www.sawdustot.com**. For emergencies, call 911 rather than sending a text message.

6. Privacy and handling of information

We handle personal information as described in our Privacy Policy: **https://www.sawdustot.com/privacy-policy** (once published). **SMS consent is not shared with third parties or affiliates for their marketing or promotional purposes.** Please refer to our separate HIPAA Notice of Privacy Practices for information about protected health information.

7. Delivery and availability

Message delivery is subject to mobile network availability, carrier restrictions, and technical conditions. We cannot guarantee that every message will be delivered or received promptly. Do not rely on SMS for urgent changes without confirming with the office.

8. Changes to these terms

We may revise these SMS Terms of Service from time to time. The current version will be available on our website with an updated effective date. Continued participation after changes, where legally permitted, is subject to the revised terms.

9. Organization and website

Sawdust Occupational Therapy, LLC
11660 Alpharetta Highway, Building 200, Suite 200, Roswell, GA 30076
Phone: (470) 550-1166
Website: **https://www.sawdustot.com**
Privacy Policy: **https://www.sawdustot.com/privacy-policy**
SMS Terms of Service: **https://www.sawdustot.com/sms-terms**